

Curriculum Vitae

GARY L. EIKENBERRY

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MAJOR STRENGTHS

- My technical skills and experience cover a broad range of IT areas, including programming, systems analysis, systems architecture, implementation and support on a number of hardware and operating system platforms (including Windows, Linux and OS-X) as well as end user training and support. More recently I have tended to emphasize web application development, especially in the area of on-line database systems. I am uniquely equipped to approach training, development and IT crisis intervention challenges from a broadly based and comprehensive perspective;
- In addition to working in all aspects of Internet consulting, programming and support, I have been involved with the National Capital Freenet (NCF) since its earliest days in 1993, serving on its Board of Directors starting in 2001, serving as its Board Chair from 2012-2014. NCF is a community-based, member-supported Internet Service Provider offering a full range of ISP services. I have also served on the NCF Technical Committee.
- My non-IT work experience includes adult education, association and small business management and a number of other areas which enhance my capacity to view IT issues from the non-technical user's perspective and an understanding of the importance of the end user as an essential consideration in the design and implementation of any application (stand alone or web-based) or information system. I also have more than 30 years experience in teaching martial arts and self-defence and am actively involved in the Ottawa tennis community as a player, instructor and official as well as president and manager of a community tennis club.

DEMONSTRATED SKILLS

- Database management, design and programming employing a broad range of products, deployment models and strategies;
- Web application design and programming working with a wide range of technologies including HTML, ASP, ASP.Net, JavaScript, SQL, VB, C#, PHP etc;
- Development, redesign, management and support of custom data-driven web sites for Internet and/or intranet deployment;
- Web server configuration and management in support of data collection, data-driven and e-commerce web applications and sites.
- System architecture, configuration, and end user training and support in Windows, Macintosh and Unix/Linux and cross-platform environments;
- LAN design, configuration, management and support including cross-platform and multi-platform environments;
- Familiarity and experience with a broad range of application development, office productivity and desk top publishing and graphic design programs and tools in Windows, Linux, OS-X, iOS, Android and platform independent environments, with a special interest in open source applications;
- Trainer: Internet, data management and other IT-related topics; Conflict management and crisis intervention.

EDUCATION

- 1972: Magna cum laude, Honors B.A. (Literature & Creative Writing & Social Sciences) State University of New York at Binghamton, Harpur College, Binghamton, NY
- Post-graduate studies in Adult and Community Education, SUNY Binghamton: Honors Integrated Study (self-directed) degree program with course work at Cornell University, Wayne State University and the Ontario Institute for Studies in Education;
- Since that time my commitment to life-long learning has guided me through a long series of courses, workshops, seminars, mentoring relationships and other opportunities.

PUBLICATIONS

An on-line bibliography is available at: <http://eikenberry-trumbach.net/Gary/biblio.php>.

EMPLOYMENT HISTORY

1990 - Present: Owner, CEO and Principal Consultant, Gary Eikenberry Consulting, Ottawa
Gary Eikenberry Consulting (<http://www.geconsult.ca>) provides database, Internet and information systems training, integration, management and support solutions to private sector, non-profit and government clients. Information technology services include local area network planning, acquisition, installation and training, custom data collection and management strategies and application development, web site and Internet application, design including custom data collection, e-commerce, on-line learning, interactive and content management systems (CMS)..
 See <http://geconsult.ca/clients.php> for client lists, project summaries and other descriptive material.

March, 1989 - June 1990: Canadian College of Health Service Executives as
Vice President, Communications & Publications, Ottawa

Member of senior management team of national association for health service executives. Responsible for policy formation, planning, budgeting and supervision for all information systems and communications and publications staff, issues and functions, including serving as Managing Editor for peer-reviewed quarterly journal, and monthly magazine (published as joint venture with commercial publishing firm). Projects included a university level text book on health care financial management, a series of health care management case studies and monographs, an anthology on health promotion, an annual members' directory and numerous manuals, brochures and pamphlets. Other responsibilities included marketing and public relations, the staffing of key Board committees and liaison with corporate members, advertisers and sponsors.

July, 1988 - February, 1989: *Freelance Programmer and Consultant, Ottawa*

Major contracts included: Rivera Hartling Systems, Kingston; (including subcontract for the national Immigration and Refugee Board); MacIsaac and Associates, Training Consultants; the Canadian College of Health Service Executives; and Burke and Hardaert Consulting.

July, 1986 - June, 1988: Canadian College of Health Service Executives as
Director of Membership and Communications, Ottawa

Responsible for the recruitment and credentialing of association members. Co-ordinated all aspects of membership services. Conducted extensive analysis of manual and electronic membership processing and administration systems, resulting in development of new procedures and the redesign of a multi-user database system. Introduced first comprehensive membership poll, recruitment incentive program, and exit surveys for departing members. Developed, implemented and managed organization's local area network.

1984 - June, 1986: Canadian College of Health Service Executives as
Director of Education/Information Services, Ottawa

Managed functional analysis, acquisition and implementation of organization's first computer system for word processing, database management, financial planning and management and data communications. Conducted educational needs assessments and managed all phases of numerous conferences, seminars and other continuing education/ professional development programming for members.

1982 - 1984: Canadian College of Health Service Executives as
Education Co-ordinator, Eastern Regional Office, Halifax, Nova Scotia

Responsible for all financial operations of regional office and computerization of office's conference and word processing functions. Developed and edited regional newsletter and "Study Circle" program for self-directed small group learning. Conducted educational needs assessments and designed and managed continuing education programs including two regional and one national conference.

EMPLOYMENT PRIOR TO 1982

1979 - 1982: *Program Co-ordinator*, Atlantic Region, Frontier College, working from Truro, Nova Scotia

1977 - 1978: *Project Co-ordinator and Trainer*, Frontier College Animation Resource and Training Project, Based in Toronto, Ontario, with extensive travel throughout the Canadian north..

1976 - 1977: *Frontier College "Labourer-Teacher"*, United Keno Hill Mines, Elsa, Yukon.

1973 - 1976: *Instructor and Consultant*, Syracuse University Social Science Program in Nonviolent Conflict and Change, Syracuse, New York.

1973 -1976: (concurrent with above position) *Program Associate*, American Friends (Quakers) Service Committee, Upper New York State Regional Office, Syracuse, New York.

MEMBERSHIPS AND VOLUNTEERISM**Present:**

Elmridge Park Tennis Club (<http://www.ElmridgeTennis.com>)
 2000 - 2001, Director
 2001 - 2003, Treasurer, Webmaster
 2003 - 2014, President, Webmaster
 2013 - Present, volunteer Progressive Tennis/Tennis in the Schools instructor
 2014: Recipient of Ontario Tennis Association Bruce Childs Community Club Award
 2014 - 2022, Operations Manager
 2018 - 2020, President
 Life member

Frontier College (<http://www.frontiercollege.ca>), Life Member
 Gloucester Ottawa HupKwonDo, Black Belt 7th Degree
 1993 - Present, Chief Instructor
 2018 - Present, Master Instructor

Gloucester Ottawa Self-defence club (<http://www.GoSelfdefence.com>)
 2005 - Present, President, Chief Instructor

Four Star Self-defence System (<http://4starsefdefense.ca>)
 2008 - Present, Founder & Chief Instructor Trainer

HupKwonDo International (<http://www.Hupkwondo.org>), 1995 – Present, Secretary
 Ontario Tennis Association: 2012-Present Member
 Tennis Canada: On-court official (provincial level certification)
 National Capital Freenet (<http://www.ncf.ca>) Member since 1993 (member ID aa353)
 The Internet Society (<http://www.internetsociety.org/>) Global Member
 CIRA (Canadian Internet Registration Authority <http://cira.ca/>) Member
 Ottawa International Jazz Festival, Member & Volunteer

Previous:

National Capital Tennis Association (<http://www.ncta.ca>)
 2014 - 2018, Director
 2018 – 2020 Vice-president

National Capital Freenet (<http://www.ncf.ca>)
 2001-2003, Director
 2003-2005, 2nd Vice president
 2005-2012, 1st Vice President
 2012-2014, President/Board Chair

Association of Professional Computer Consultants (<http://www.APCCOnline.com>),
 1998 - 2007, Ottawa Education Committee
 2006 - 2008, Ottawa Coordinator

Multiple Sclerosis Society of Canada, Ottawa Chapter: as a regular participant in the annual MS Bike Tour
 (I have raised in excess of \$24,000 over 20 years of participation)

Tennis Canada: Media volunteer, Davis Cup, Canada vs. Great Britain, Ottawa, February 2017
 Society of Internet Professionals, Membership Co-ordinator, Ottawa Chapter; Chapter Executive Committee
 Volunteer trainer, United Way Volunteer Leadership Development Training Program (Board-Staff relations module)
 Volunteer arbitrator and member of Dispute Resolution Panel, Better Business Bureau (Halifax, N.S.)
 World Literacy of Canada, Board of Directors
 Movement for Canadian Literacy, Board of Directors
 Writers' Federation of Nova Scotia, Writers' Council, Executive/Treasurer
 Canadian Organization for the Advancement of Computers in Health Care (COACH)
 Canadian College of Health Service Executives
 Ottawa Community Taekwon-Do & Judo Club, Secretary - Treasurer and Instructor
 International Taekwon-Do Federation, Tournament Official
 North Gloucester Little League, Volunteer Umpire
 Laubach Literacy International volunteer literacy trainer (Syracuse, NY)
 Martin Luther King Jr. Community School (Syracuse, NY) Community Council member